

## QUALITY MANAGEMENT SYSTEM STATEMENT

The QMS provides the mechanism for setting and reviewing targets and objectives, ensuring and improving suitability and effectiveness of processes, managing and analysing corrective and preventive actions and ensuring that all relevant aspects of Company operations are planned, executed and monitored in accordance with Company procedures, by competent, responsible, adequately informed and resourced personnel.

### **SCOPE**

Milltech Precision Engineering Limited (referred herein and in other documents as "MPE") provides precision machining and contract CNC machining to customer drawings and specifications together with the associated assembly of products and, as such, MPE has no design facilities or remit and therefore clause 8.3 of ISO9001:2015 does not apply within the scope of the QMS.

This policy demonstrates and documents MPE's commitment to maintaining the highest levels of quality and strong customer service within an environment that has safety as a priority, is focused on the customers, applies a risk-based approach to decision making and fosters continual improvement. The overriding philosophy of MPE is that Quality is an integral part of the entire business operation and all employees have a responsibility for quality.

### **RESPONSIBILITIES**

The following quality policy and quality objectives are evaluated monthly by senior management and presented to all employees.

These set objectives are to be completed through the current year or until further modifications. All MPE employees are responsible for the fulfilment of the quality objectives and to live up to the company quality policy.

### **QUALITY POLICY**

Senior Management has created the following Quality Policy for MPE based on the purpose and context of the business and strategic direction:

*MPE meets or exceeds each of our customers' requirements, providing products and customer service of the highest quality at a reduced cost.*

*All employees work in accordance with the QMS, relevant legal and contractual requirements, procedures, standards and work instructions.*

*All employees work is undertaken in a manner, which ensures and continually improves high standards of components, assemblies and service quality to our customers.*

*MPE will maintain a quality management system and will continually improve its effectiveness to meet the requirements of the ISO 9001:2015 standard.*

### **QUALITY OBJECTIVES**

Quality Objectives are:

- To meet or exceed customer on time delivery expectations on at least 90% of orders delivered
- To reduce the internal rejects, not to exceed 2.5% of components produced (PPM 2500)
- To reduce customers' rejects to a maximum 1% of components supplied (PPM 1000)
- Compliance with statutory and regulatory requirements. (This objective is measured by zero actions that lead to violations or findings from regulatory inspections)
- To maintain the ISO 9001 Standard requirements. (This objective is measured by no major non-conformance findings on surveillance audits)

  
**Paul Lebbon**  
**Managing Director**  
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